

# ***A Listening Session on Responsible Gambling in Massachusetts***

Monday, September 21, 2009

Suffolk Downs Racetrack

## **SUMMARY**

### **Welcoming Comments**

***Kathleen Scanlan***, Executive Director, Massachusetts Council on Compulsive Gambling  
***Chip Tuttle***, Chief Operating Officer, Suffolk Downs Racetrack

### **Standards and Policies of Responsible Gambling Programs**

***Howard Shaffer, PhD***, Director, The Division on Addictions at Cambridge Health Alliance, a Harvard Medical School affiliate

*General Principles and Minimum Requirements for Responsible Gambling Programs; Code of Conduct*

***Maggie McGee***, Vice President, Business Innovation,  
Nova Scotia Gaming Corporation, Halifax, Nova Scotia  
*Nova Scotia's Gaming Strategy*

***Jon Kelly***, Chief Executive Officer,  
Responsible Gambling Council, Ontario, Canada  
*Responsible Gambling Index and Accreditation*

### **Responsible Gambling Programs in Practice**

***Beverly Mehmel***, Director, Responsible Gaming Programs & Research  
Manitoba Lotteries Corporation, Winnipeg, Canada  
*1<sup>st</sup> Responsible Gaming Information Centers*

***Maggie McGee***, Vice President, Business Innovation  
Nova Scotia Gaming Corporation, Halifax, Nova Scotia  
*Nova Scotia Player Card Program*

***Laurie Bell***, Director of Prevention Programs  
Responsible Gambling Council, Ontario, Canada  
*Responsible Gambling Council: Responsible Gambling Programs in Practice*

***Melissa Stevens***, Problem Gambling Programs Administrator  
Missouri Gaming Commission  
*Self Exclusion - Gateway to Treatment*  
*Voluntary Self Exclusion: Statewide Approach*

***Barbara Porto***, Vice President of Operations  
Connecticut Lottery Corporation

*The Massachusetts Council on Compulsive Gambling is grateful to Suffolk Downs for hosting today's meeting and to Mohegan Sun for financially supporting this initiative.*

## **Impact of Responsible Gambling Programs**

*Debi LaPlante, PhD, Associate Director, The Division on Addictions at Cambridge Health Alliance, a Harvard Medical School affiliate  
Sands Corporation Evaluation*

*Beverly Mehmel, Director, Responsible Gaming Programs & Research  
Manitoba Lotteries Corporation, Winnipeg, Canada  
Impact of Responsible Gaming Programming*

*Laurie Bell, Director of Prevention Programs  
Responsible Gambling Council, Ontario, Canada  
Responsible Gambling Council: Impact of Responsible Gambling Programs*

*Barbara Porto, Vice President of Operations  
Connecticut Lottery Corporation  
Assessment Surveys Using Interactive Key Pads*

*Perspective of a Recovering Problem Gambler – Bruce T.*

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